

Results of Consultation on the Commissioning Framework facilitated by WVSC on 4 December 2008 at The Workspace, Wolverhampton.

1	2	3	4	5	6	7
What will encourage your organisation to use the commissioning framework	What will discourage your organisation from using the commissioning framework	What role if any do you think your organisation will play in the commissioning framework?	What support do you need to build your organisations ability to be commissioned?	What will enable your organisation to compete equally in tendering for services?	What barriers do you feel you will face in accessing the commissioning framework?	Anything else?
<p>Encouraged by: clarity and fairness</p> <p>Because we have to!</p> <p>Learning from national experiences</p> <p>Using existing quality marks eg PQASSO, Matrix</p> <p>3<sup>rd</sup> sector Accreditation eg ACQUA* for preferred supplier list ` Money to support planning and preparation</p> <p>Wolverhampton's use of local organizations</p> <p>Ease of application Willingness to support throughout</p>	<p>Discouraged by: Views not being taken seriously</p> <p>Not consulted or involved</p> <p>If there was a true feeling of equality</p> <p>Politics – who you know; councillors not liking certain groups creates barrier to funding</p> <p>Local politics</p> <p>Payment schedules – if it is all in arrears it is impossible</p> <p>Cost of either training or acquiring expertise</p> <p>If it 's too complexed, wordy or too much work involved</p> <p>Too much beaurocracy</p>	<p>Mapping gaps in service provision</p> <p>We need to be involved in 'needs identification'</p> <p>Input in shaping strategy</p> <p>Identifying priority needs</p> <p>We need to be involved in the planning of the monitoring framework</p> <p>We need to be involved in setting standards</p> <p>Agreeing priorities, outcomes</p> <p>Involvement in whole cycle</p>	<p>Preparing VCS to be commission ready</p> <p>Support required: - Help with tendering skills/form filling etc</p> <p>Third Sector thinking and operating as a business</p> <p>Use of exemplars eg forms, PQQ</p> <p>Willingness to accept sector's ability to deliver</p> <p>Greater awareness of different provision/overlap</p> <p>Support to pass PQQ (training)</p> <p>Telephone help line.</p> <p>One stop shop that's provides relevant information</p>	<p>Track record</p> <p>Assistance in process</p> <p>Partnership working (within &amp; across sectors)</p> <p>Collaborative working</p> <p>Understanding of commissioners requirements</p> <p>MONEY, MONEY, MONEY</p> <p>Giving reasonable time to compete</p> <p>No jargon, clarity of terms e.g. "pledge"</p> <p>Freedom to choose delivery method</p>	<p>Volume of work</p> <p>Un-realistic timescales</p> <p>Moving of goal-posts by commissioners</p> <p>Potential increase in competition</p> <p>Resources of larger organisations</p> <p>No business plan</p> <p>Cost to the organisation</p> <p>No security</p> <p>Lack of knowledge and expertise</p> <p>Know what your value is</p> <p>Unable to afford to do it</p>	<p>Direct Payments: Quality against cost</p> <p>What will happen about direct payments</p> <p>Please use language we can understand (No jargon!) or abbreviations</p>

Notes

\*A third sector fit for purpose preferred supplier standard (Hereford); ~ PQQ

\*PQASSO: Practical Quality Assurance System for Small Organisations